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### Kinark Child and Family Services - Barrie

barrie



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# barrie

# Kinark Child and Family Services - Barrie

## **Exploring Kinark Child and Family Services in Barrie, Ontario**

When it comes to **mental health services**, Kinark Child and Family Services in Barrie is a name that often arises. However, experiences at this center can vary significantly among visitors.

### **Facility Amenities and Accessibility**

Kinark boasts several **amenities** designed to accommodate families seeking support. The facility is equipped with a **wheelchair-accessible entrance** and a

wheelchair-accessible toilet, ensuring that all visitors can navigate the space comfortably. There's also a wheelchair-accessible car park available for easier access. These features are essential for promoting accessibility within the community.

### **Appointment Recommendations**

Visitors have noted that **appointments are recommended** at Kinark to optimize the use of their time. This suggestion often results in fewer delays and a more structured visit, which can be beneficial, especially for parents navigating complex family situations.

#### **Communication Concerns**

Despite its advantages, several clients have expressed frustrations regarding the communication practices at Kinark. A common sentiment is that follow-ups can be lacking; one parent reported not receiving any communication for over three weeks regarding crucial child protection matters. This lack of timely communication can leave families feeling unsupported and anxious during critical moments.

### **Documentation and Reporting Issues**

Another point of concern revolves around the documentation practices at the Access Centre. Reviewers have mentioned that staff members often fail to accurately record important observations made during visits, which can have significant implications for custody cases. Parents expect detailed notes reflecting their children's needs, yet some have found the provided records frustratingly vague and unhelpful.

#### The Role of Staff

Staff experiences vary, with some positive reports highlighting individuals such as Larry and Renee, who have been recognized for their supportive and professional behavior. Conversely, there have been complaints about particular staff members, with allegations of bias and unprofessionalism impacting the quality of service received.

## **Overall Impression**

While Kinark Child and Family Services offers essential facilities and aims to provide a safe environment for children, there are notable areas for improvement. Parents have expressed a mix of appreciation for certain staff members and frustration over communication lapses and documentation practices. For those using this service, keeping a proactive approach and advocating for detailed records and clear communication may enhance the overall experience. In conclusion, if you're considering Kinark for mental health services, be aware of both the strengths and weaknesses highlighted by past visitors. Ensuring that your needs are met may require persistent

communication and advocacy throughout the process.

### The premises are located at

34 Simcoe St #301, L4N 6T4 Barrie, Ontario - Canada (CA)

The contact line of said **Mental health service** is <u>+1888-454-6275</u> And if you want to send a WhatsApp, you can do so at<u>+1888-454-6275</u>

#### The website is Kinark Child and Family Services

If you require to change any element that you consider is not accurate about this page, we ask deliver a message so that we will correct it at the earliest convenience. Thanks beforehand we appreciate it.



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Appointments recommended, Wheelchair-accessible entrance, Wheelchair-accessible car park, Toilet, Amenities, Wheelchair-accessible toilet, Accessibility, Planning

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